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PATENT
9D-EC-19348



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Kevin Michael Ruppelt et al.

Serial No.: 09/480,589

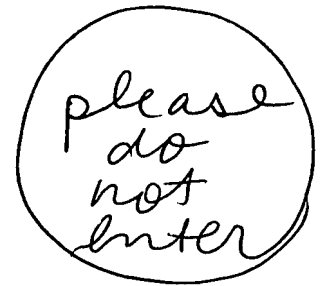
Filed: January 10, 2000

For: METHOD, SYSTEM, AND
PROGRAM PRODUCT FOR ON-LINE
SERVICE CALL SCHEDULING

: Art Unit: 3623
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: Examiner: Van Doren, Beth
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AMENDMENT AFTER FINAL REJECTION

Mail Stop AF
Hon. Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450



bva
7/31/07

In response to the final Office Action dated May 18, 2007, Applicants respectfully request entry and consideration of the following amendment.